



Process for submitting Short term State disability insurance claims, EDD. Please go to their website and review the guidance.

To file online go to the below link and when you are done, please email the receipt number, starts with letter "R" with 15 digits i.e.: R100000##### ; to the Health Information Management email group [himroi@kernmedical.com](mailto:himroi@kernmedical.com) or by calling to 661-326-2591. If you email the receipt number, please provide patients name and date of birth.

This email includes the staff that completes the physician portion of the claim.

<http://www.edd.ca.gov/>



Filing for disability is the responsibility of the patient. Communicating clearly with the physician regarding your medical disability status is the responsibility of the patient.

Providing the receipt number as soon as possible for customers who file online, is the responsibility of the patient.

Kern Medical and/or its outpatient clinics are not connected online. That means that the provider portion of the claim is mailed through USPS certified mail.

Paper claims are available at the Medical Records Release of information (HIM) location at 1700 Mt. Vernon and 1111 Columbus St. Room 1207 Window #7.

Any extensions of the disability status of the patients must be documented by one of our providers. The extension forms also known as "Physician/Practitioner's Supplementary Certificate" is mailed to the patient directly by EDD and it needs to be brought in physically to the HIM department at 1700 Mt. Vernon or 1111 Columbus St. Room 1207 Window #7.

Kern Medical has up to 10 business days to complete and mail the claims. We do our best to get them done sooner.

The EDD department for the State of California takes between 4-6 weeks to process the paper disability claim.

Owned and Operated by the Kern County Hospital Authority  
A Designated Public Hospital

1700 Mount Vernon Avenue | Bakersfield, CA 93306 | (661) 326-2000 | [KernMedical.com](http://KernMedical.com)